

Consumer Reports Health.org™

News Blogs Video Health Experts Get involved

Healthy Living Conditions & Treatments Prescription Drugs Natural Health Doctors & Hospitals Insurance

Home > Doctors & Hospitals > Hospitals > Hospital Ratings > White Memorial Medical Center Report Card

Hospitals

CRH CONTENT AVAILABLE ONLY TO SUBSCRIBERS

Print

< Find Hospital Ratings

White Memorial Medical Center
 Address: 1720 Cesar E Chavez Avenue, Los Angeles, California 90033
 Phone: (323) 268-5000
 Web site: www.whitememorial.com

Overall Patient Rating **71** OUT OF 100
 US Top Rated 99
 This hospital 71
 Lowest 25

Compare This Hospital

White Memorial Medical Center
 Los Angeles, CA

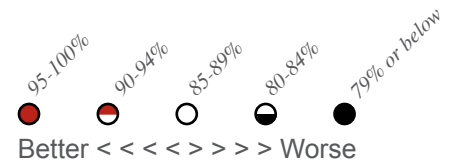
Hospitals in your area

Alhambra Hospital Medical Ctr
 Antelope Valley Hospital
 Bellflower Medical Center

Ratings Report Card General Information

Patient Ratings based on patient surveys

Our Patient Ratings are based on a publicly reported government survey of patients' hospital experiences. Hospitals must have at least 100 surveys to receive a rating. In general, differences of less than 10 percentage points are not meaningful. We used the percentages below as the basis for the Ratings.



Doctor Communication 96% of patients said that doctors always or usually communicated well	●
Nurse Communication 93% of patients said that nurses always or usually communicated well	◐
Room Cleanliness 90% of patients said that their rooms and bathrooms were always or usually clean	◐
Discharge Instructions 74% of patients said that they were given information about what to expect after leaving the hospital	●
Attentiveness of Hospital Staff 88% of patients said that they always or usually received help as soon as they needed	○
Communication about Medications 76% of patients said that staff always or usually explained about new medications	●
Pain Control 93% of patients said that their pain was always or usually well controlled	◐
Quietness 84% of patients said that the area around their room was always or usually quiet at night	◑

The Patient Ratings for this hospital are based on 300 or more survey responses.

Approach to Chronic Care

For life-threatening chronic conditions more care (aggressive care) does not necessarily improve how well you do. That's because it exposes you to a greater risk of hospital-acquired infections and the medical errors that can occur from uncoordinated care.

MORE AGGRESSIVE MORE CONSERVATIVE

1%

Cost to Patient

Average patient costs: **\$6,252**

Higher costs may mean lower patient satisfaction